



MCIR Region 4 News

Michigan Care Improvement Registry

Spring 2015

Adolescent Rates Challenge News!

Providers within Region 4 MCIR continue to work hard to increase their immunization rates for our **Region 4 MCIR Adolescent Rate Challenge (ARC)**. **Congratulations to February incentive ARC winners!** Providers who won had increased their ARC rate the highest for their size class and county between December 1, 2014 and February 1, 2015. Winning provider offices have been contacted and received their grab bag of goodies for staff to share. The February Incentive Winners list is posted on the ARC website at: http://www.gchd.us/other_services/docs/February_Incentive_winners_2_1_15.pdf

ARC continues through the end of April 2015 with still opportunity to win. Grand Prize winners with the biggest rate increase in their county for their office size will be **announced in May 2015**. Also the Region 4 MCIR provider with the highest ARC rate increase in the region will **win a Smoothie Machine for their office**. Check the top contender's list on the ARC website for your office standing! Region 4 MCIR will recognize all providers who have excelled in increasing their ARC rates even if they are not a Grand Prize winner. Check your current ARC rate and other ARC updates at <http://tiny.cc/region4ARC>. ARC announcements are also posted on the Region 4 MCIR pop-up news box.

MCIR Facts to Know and Remember!

- **Remember** to submit a Petition for Modification for changes to Person Information in MCIR records, such as name changes related to adoptions, marriage/divorce, or if spelling or DOB errors are found. We are seeing many duplicate records created instead of requesting updates to the original records. This affects the quality of data in MCIR. Petition links are always available on the Region 4 MCIR News Box or at http://www.gchd.us/other_services/docs/MCIR_Newsletter/MCIR_MCIR_Pet4mod_Patient_Information_Form_Reg_4_new_7_23_14.pdf
- **Recent updates** and bug fixes in MCIR are:
 - ✓ **Opted-Out and deceased patients removed from all provider MCIR site rosters**. This was a problem for providers utilizing their MCIR roster to ID patients due for vaccines.
 - ✓ **Dose forecasting for the new HPV9 vaccine** in MCIR records for this vaccine now available to providers.
 - ✓ Interface support for CVX (vaccine) codes 166 (Fluzone Quad Intradermal) and 165 (HPV9) for providers that transfer data into MCIR from their EHR.
 - ✓ Ability to **scan 2D bar codes for returned reminder/recall letters**. Scanning the bar code next to an address on the letter will automatically invalidate the address in MCIR records preventing another letter being mailed to a wrong address. More information and tip sheets on this and other MCIR scan abilities can be found at http://www.mcir.org/Bar_Code.html .



Check your rate!

February 2014 ARC rates and incentive winners have been posted at:

<http://tiny.cc/region4ARC>

The Winner is!
Congratulations to our Winter 2014 Newsletter Contest prize winner Lois Monville at Bay Pediatrics in Bay City

Enter the Spring Contest (page 2) for a chance to win



Region 4 MCIR
Genesee County Health Dept
630 S. Saginaw St.
Flint, MI 48502

Help Desk
1-888-217-3903
Fax: 810-257-3809
MCIR4@gchd.us

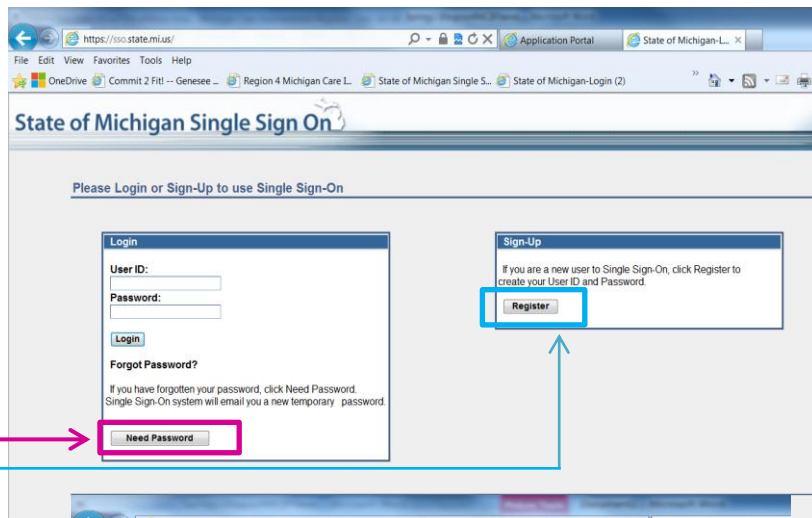
Kathie Howard
Region 4 MCIR Coordinator

Brenda Blackwell
Region 4 MCIR
Helpdesk

Can't Log-on to MCIR? Need a New Password?

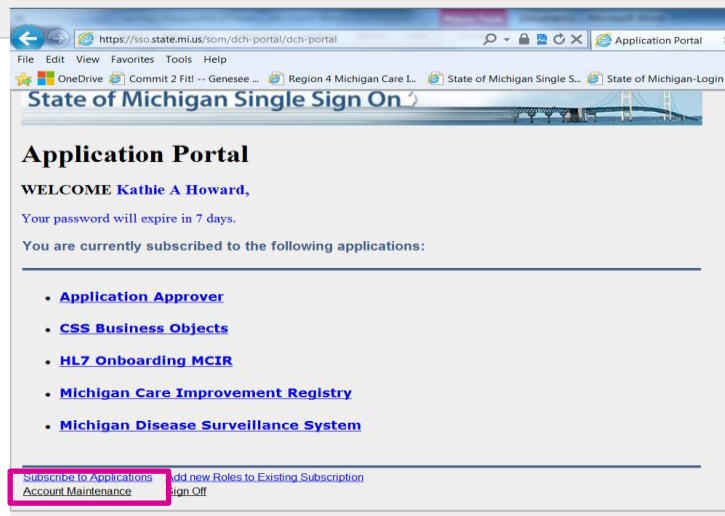
If a MCIR user can't log into their **Single Sign-On (SSO)** account to access MCIR here are some **Do's and Don'ts** that can help:

1. **DO** click the **Need Password** button on the **SSO Log-On** screen (<https://sso.state.mi.us>). Answer the Challenge questions that appear. When answered correctly, a new password will be sent to the email listed under your SSO account.
2. **DO** call the **Region 4 MCIR Helpdesk** and ask for a password reset if you do not receive an email from SSO within 24 hours. Region 4 will verify your User ID, reset your password, and assure you can access MCIR.
3. **DON'T** click the **Register** button to create a new SSO ID. Only one ID is needed to access MCIR and other programs available under the SSO system.



MCIR users should assure their email address is current in their SSO account. A correct email address will assure that SSO can email a new password to you after clicking on the **Need Password** link on the SSO log-on screen. To update your email address:

1. Click on the **Account Maintenance** link on the bottom of the DCH Application Portal welcome screen.
2. On the next screen click **Change My Personal Information**. Update your current work email address and phone number.
3. Click **OK** to return to the **Account Maintenance** screen, then click **Done** to return to the Application Portal.



Contest!

Wondering if you answered correctly last time? The answers to the **Winter 2014** contest were:

1. The **Alias Name Field** can assist to find people and prevent duplicate records.
2. **Legal name changes** should be submitted to the Region office on a Petition for Modification form for Patient Information.
3. The Region 4 MCIR provider with the highest ARC rate increase in the region as of May 1, 2015 will win a **Smoothie Machine for their office**.

Answer the following questions for a chance to win! Those with all the correct answers will be placed in a drawing for a **\$10 gift card from Target**. Email or FAX answers with your name, phone and workplace to the Region 4 office by **May 15, 2015**.

1. ARC continues through the end of _____ with still opportunity to win. Grand Prize winners will be announced in _____.
2. MCIR users should assure their _____ is current in their SSO account.
3. Click on the _____ button to reset your SSO Account password.